



April 14, 2004

To Whom It May Concern:

Charity Wanta started her career with Epic three years ago as a documenter. She demonstrated excellent commitment to producing high quality work on tight deadlines.

Recognizing Charity's commitment to excellence in documentation, we offered her a role in managing documentation for one of our largest product areas. She excelled in this role and provided solid leadership for other documenters on her team.

During her time with us, Charity was a tremendously hard worker and put forth 100% effort on every project she undertook.

We will miss Charity's contributions at Epic and would gladly rehire her in the future. We would also feel extremely comfortable recommending Charity for any similar roles with another organization.

Sincerely,

Carl Dvorak
COO
Epic Systems Corporation